

# **Exhibit A**

comcast.

TECHNICIAN	JOB DESCRIPTION	JOB
7837	F/G	851-339
SALES REP	ORDER NUMBER	PRINT DATE

SERVICE NAME AND ADDRESS		HOME PHONE	DATE	TIME	UNITS	CATG	REPRINT
MARTIN, NICHOLAS [REDACTED] CH 1C 6063		630- [REDACTED] 3271	7-27-10	7-10			
REQUESTOR		WORK PHONE	CUSTOMER NUMBER		CALL FIRST		PRINT ID
ORDER REASONS							
Acc # [REDACTED] /TP. [REDACTED]							
001596BC [REDACTED]		PHONE # 773- [REDACTED] - [REDACTED]					

TAP- PORT  
26 2  
H 14.4  
L 12.0

NET 34.28 711=15.2

Ber 4.40E-03  
1.124.E+09  
JP 4/6.5  
DN+12.  
SNR 35.

USERNAME  
[REDACTED]

PASSWORD  
[REDACTED]

NO DAMAGE  
TO  
PROPERTY

M. Matto

LEVELS	Tap	GB	CPF	TAG NO.	TROUBLE CALL REASONS		
High	13.4	WWD	2	7547826			
Low	10.9		2	TAG NO.			

COMPLETION WE'RE ON TIME				COMPLETE CODES	CLI LEVELS	Cable Guard (In Home Wiring Maintenance) is available for a monthly fee.	
DATE	TECH	START	STOP	CLI- G5B		Accept <input type="checkbox"/>	Decline <input type="checkbox"/>

VOD Test	a/a	Welcome Kit	MM	By signing below, I represent that I am at least 18 years old; I am the owner of, or tenant in, the premises at the above address and that the installation, repair or other work provided has been satisfactorily completed. If this Work Order relates to the initial installation of service, I acknowledge receipt of Comcast's Welcome Kit(s) which contain the Comcast subscriber agreement(s), the Comcast subscriber privacy notice(s) and other important information about the service(s). I agree to be bound by the Comcast subscriber agreement(s) which constitute the agreement(s) between Comcast and me for the service(s). If other non-installation work was provided, I agree to continue to be bound by the current Comcast subscriber agreement(s). I authorize Comcast to obtain a credit report from a consumer credit agency in connection with the provision of the service(s) I am receiving.			
WORK DESCRIPTION	IF I SUBSCRIBE TO COMCAST DIGITAL VOICE, I ACKNOWLEDGE MY RECEIPT AND UNDERSTANDING OF THE E911 NOTICE ON THE BACK.						